



# Our CUALA Community Guidelines

Dear Eagle,

Welcome to our Alumni Association!

As a member of our community, you play a vital role in shaping the culture and atmosphere of our association.

Our community mission is to provide a platform for Eagles to connect, interact and enjoy the benefits of being in a vibrant and valuable community.

We are an inclusive community that *loves, respects, promotes honesty, collaborates, stays accountable, supports her own and has excellence as its core.*

CUALA promotes an Eagle-first mindset. We do this by showcasing achievements, encouraging collaboration, sharing job and business opportunities for Eagles, and so much more. We embrace a positive and supportive atmosphere within the community.

To ensure that everyone feels loved, respected, valued, and included, we have established the following community guidelines.

By adhering to these guidelines, we can ensure a positive and supportive environment where all Eagles can thrive.

Please read through our community culture on the next couple of pages, and join us to build our CUALA community.

Thank you.

**CUALA Community**



## Our CUALA Culture

**1 Respect:** We will treat all members with respect and courtesy on all our platforms. We will also avoid engaging in any form of discrimination, harassment, or disrespectful behavior.

**2 Privacy:** We will respect the privacy and confidentiality of all Eagles. We will also avoid sharing contact details, sensitive information or private conversations without explicit consent.

**3 Misinformation:** We will avoid sharing / distributing information that is classified as incorrect. Where shared, it will be addressed and removed from our platforms.

**4 Intellectual property:** We will not share any material such as images or other content that infringes on intellectual property without acknowledging the source or getting the required permissions. This is in line with platform guidelines too.

**5 Hate speech and discrimination:** We will refrain from using words that are classified as hate speech or discrimination as it does not build a united community.

**6 Spamming:** We will not spam the community with excessive content. We need to ensure fairness in communication, especially on our platforms. This includes sending unsolicited messages to members privately for requests.

**7 Inclusivity:** We welcome all Eagles regardless of their background, interest and all opportunities are available to all. We strive to create an environment where everyone feels valued and included.

**8 Trust:** We will conduct ourselves with openness, honesty and transparency to build a trustworthy community. This applies to how we communicate with our peers including during conversations and resolution of conflicts.

**9 Accountability:** We will take responsibility for our words and actions within the alumni community. Where conflicts arise, we will strive to resolve them peacefully and respectfully, and be open to feedback from others.



## **Consequences of Violations**

It's our collective responsibility to build a vibrant and valuable community we all desire. Community leaders and admins will continue to remind Eagles of our community guidelines. We will all enjoy and benefit from a healthy community.

Depending on the nature of the violation, members may be warned, suspended or permanently removed from our platforms.

## **Questions / Concerns**

If anyone has any questions or concerns, please bring this to the attention of your community leaders or admins. This includes Flight leads; Chapter leads and other admins in your community groups who are here to help us address issues within our communities.

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